Membership Level	Monthly Fee	Per Added Household Member	HCW/Military/1st Responder	Included FREE Monthly Visits Office Or Virtual	Scheduling Priority	Basic Level Visit <10 minutes	Moderate Level Visit 10-29 minutes	Complex Level Visit 30-60 minutes	Very Complex Level Visit 60-90 minutes	Mobile Visit Fee Within 20 Miles of Chandler + Visit Fee (if applicable)	In House Draw Fee Insurance Paid Labs	Weekend / After-hours Fee	Graveyard Call Fee (8p to 7a)	Admin Fee Cash Pay Labs + Meds	Recrods Requests	Misc Discount - Most Services	Includes Health Coaching Via Text	Giftable Visits Cannot be used for primary care	Messaging	Same Day or Urgent Appt Fee
Non Member	$0	$0	-30%	None	#5	$175	$250	$300	$350	Not Available	$100	$350	550+	C+100%	$50	0%	No	N/A	Portal ONLY	$100
Slate *note limitations below	$89	$49	$69/$39	2 per 6 months	#4	$100	$150	$175	$200	Not Available	$50	$150+	$350+	C+50%	$50	10%	No	None	Portal Spruce - LIMITED	$25
Copper	$139	$89	$99/$69	1 per 1 month	#3	$50	$75	$100	$125	Not Available	$25	$100+	$200+	C+40%	$25	25%	No	None	Portal Spruce	$0
Gold	$299	$149	$199/$99	2 per 1 month 1 can be used as a flex credit	#2	$25	$50	$75	$100	$250	$0	$50+	$100+	C+20%	$0	40%	Yes	3 per 12 months	Portal Spruce	$0
Executive	$999+	Inquire																	Portal Spruce Personal	

Important Terms:

"Visit fees" lifted above (basic, moderate, complex, very complex) are AFTER included monthly visits.

***Monthly visits are per calendar month and they** do not accumulate.

*Additional terms and conditions apply, benefits and pricing suject to change without notice.

***Slate Membership:** Subject to provider approval to participate wit specific approval criteria. NO uncontrolled health conditions or conditions that require monitoriting more than every six months (diabetes, cholesterol, hormones, etc.). Must must be stable on all long-term medications x6 months. Any addition of a long term medication or adjustment of a medication requires upgrade to Copper for 6 months. Patients who join the Slate Membership are able to **upgrade to the Copper/Gold membership level at the price it was when they joined the practice.** NO asynchronous visits. Limited messaging/medical questions allowed.

Our goal is to provide flexibility whenever reasonably possible. Requests that require medical decision-making, a new medication, medical advice, evaluation of a new symptom, or a new referral will generally be considered a visit. However, providers may occasionally accommodate needs outside of standard policies as a courtesy. These decisions are made on an individual basis and may consider clinical appropriateness, complexity, resource utilization, and the overall relationship between the member and the practice.